



**APPROVED AUTO BODY
FACILITY RATINGS**

ADDISON AUTO BODY

2009

	JAN	FEB	MAR	1st Q	APR	MAY	JUN	2nd Q	JUL	AUG	SEP	3rd Q	OCT	NOV	DEC	4th Q
No of cards returned to AAA	4	9	1	14	5	2	6	13	2	0	5	7	2	4	1	7
Approval Rating - %	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	#DIV/0!	100.0	100.0	100.0	100.0	100.0	100.0
% Rating Excellent	50.00	88.89	100.00	78.57	100.00	100.00	83.33	92.31	100.00	#DIV/0!	100.00	100.00	100.00	100.00	100.00	100.00
# Rating Excellent	2	8	1	11	5	2	5	12	1	0	5	6	2	4	1	7
% Rating Good	50.00	11.11	0.00	21.43	0.00	0.00	16.67	7.69	0.00	#DIV/0!	0.00	0.00	0.00	0.00	0.00	0.00
# Rating Good	2	1	0	3	0	0	1	1	0	0	0	0	0	0	0	0
% Rating Fair	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	#DIV/0!	0.00	0.00	0.00	0.00	0.00	0.00
# Rating Fair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
% Rating Poor	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	#DIV/0!	0.00	0.00	0.00	0.00	0.00	0.00
# Rating Poor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# No Opinion	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0

YTD
41
100.0
90.00
36
10.00
4
0.00
0
0.00
0
1